

One favourite OAP scam

This is the scenario:

1. You get a phone call late morning or early afternoon – that pretends to be from BT, SKY, or somewhere popular yearly subscription service; informing you that your contract or insurance is close to expire.
2. They friendly ask if you would like to continue the contract and then offer you to upgrade there and then **(MISTAKE)!**
3. They even say they have your card details from last year, and can you please confirm that the card-number starts (not ending) with 4159. And of course, this is incorrect so you automatically change the card number to the correct one **(MISTAKE)!**
4. They might even be cheeky and snail-mail you an invoice asking you to send a cheque, as your payment didn't go through. So, you do **(MISTAKE)!**
5. A week later you might get another snail-mail informing you that if you don't pay they will send the debt-collectors to you.

DON'T RESPOND! Either hang up or say "Sorry I can't speak now; can I have your name and number please, so that I can call you back". 90% of the time they

will hang up.

Then phone the company in question and query the call/writ. It is most likely a forgery and a scam.

Then report the number and name to the fraud police.

Computer virus phone scam

A student/customer/friend of mine called me the other day asking for my opinion on a phone call she had had. Someone informing her that she had a serious virus on her pc and could she please help investigating the error. She was thank god nowhere near her pc but when she asked which one they hesitated and then said all. That seemed strange as I had only just cleaned her laptops, so she finished the call and called me.

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I have already been through this with my neighbour because with her they spoke Indian as they realised her language. But as she doesn't know anything about pc's and she told them so; but she did tell them when her daughter would be home. The phone rang again when her daughter came home and her daughter followed their instructions, because they were rather intimidating towards her. It wasn't until they asked for money that she realised something was wrong, it took me 2 hours to cure her system.

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The following is quotes from other people's websites. Click the link to see the whole article.

Once the scammer has gained the computer owner's trust they direct them to a website and tell them to download a program that gives them remote access to the computer.

The scammer then takes control of the computer and claims to know exactly what the problem is and how to fix it. At this point the scammer requests payment of a fee.

<http://www.southtyneside.info/article/12908/computer-virus-phone-scam-warning>

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The service has received reports of unsolicited phone calls from people purporting to be from Microsoft claiming there is a serious problem with their computer.

The householder is urged to download a programme to get rid of the "virus" and is asked for personal information and bank account details.

http://www.wirralglobe.co.uk/news/8961405.Warning_over_computer_virus_phone_scam/

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The scam always starts the same way: the phone rings at someone's home, and the caller – usually with an Indian accent – asks for the householder, quoting their name and address before saying "I'm calling for Microsoft. We've had a report from your internet service provider of serious virus problems from your computer."

<http://www.guardian.co.uk/world/2010/jul/18/phone-scam-india-c-all-centres>

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A PC Pro reader was left startled after a customer support company rang his grandfather to tell him there was a virus on his PC, and then tried to charge him £185 to remove it.

<http://www.guardian.co.uk/world/2010/jul/18/phone-scam-india-c-all-centres>

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Internet users are being warned about cold-callers who offer to fix viruses but then install software to steal personal information.

<http://www.bbc.co.uk/news/uk-11754487>

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Reverse ATM pin security HOAX

This good security feature is nothing but a HOAX. Think about it!

If your pin number is 1234 then 4321 seems ok; but if 2552 is your number; how do you reverse that number? Also if you have 1231 – logic is reversed 1st and 4th digit triggers the alarm (hehe). And so on and so on.

Sorry to all who believed this email; but it is only a hoax.

**By the way; the email is something like:ATM PIN
Number Reversal – Good to Know!!***If you should
ever be forced by a robber to withdraw money from
an ATM machine, you can notify the police by
entering your PIN in reverse. For example, if your
pin number is 1234, then you would put in 4321.
The ATM system recognizes that your PIN number is
backwards from the ATM card you placed in the
machine. The machine will still give you the
money you requested, but unknown to the robber,
the police will be immediately dispatched to the
location.*

*All ATM's carry this emergency sequencer by law.
This information was recently broadcast on Crime
Stoppers however it is seldom used because people
just don't know about it.*

Please pass this along to everyone.