

# Just another week as an IT-buddy

My first student on Wednesday was a partial sighted young man who had problems with the settings on his laptop. Especially as he could/can only sit at the laptop for about an hour at the most. I was auto-upgraded to Win10; but it also had Office 2013 installed, and the poor lad was used to Office 2003. So I went through the settings of 2013 with him showing where it was and how to change things. Next time we will look at styles and how to create quick stiles, save them and re-use them when required. A very interesting session.

My next session was with an elderly lady who inherited a smart phone (a layoff from her son) she has been a couple of times and is very good at writing down all her questions; so we spend the time sorting out what she can't do from the last session. This is such a nice non stressed and satisfying session.

On Wednesday my first (and theoretically only session) came with her laptop, she still has difficulties with Gmail she thinks she can't write an email nor can she reply to one. So we spend the whole session going over "creating", "replying" and checking her folders. I asked her to create an email to herself, and then to respond to said by replying. I also asked her to reply a second time to the same email and adding extra text on the subject line to indicate a change of heart.

I packed my thing and was ready to leave when Aggie asked if I could please help this lady who had some problems with her iPad. Of course I could and did. We didn't finish in the hour that is allocated, so I said why don't we finish at my workshop? And told her the cost. She agreed and that was it.

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